



8x8 Proof of Concept

Public Sector



8x8

8x8 PoC
Public Sector

Simplify and reduce the risk of transitioning communications to the cloud with the 8x8 Public Sector Proof of Concept (PoC):

- Get the complete production experience before buying
- Reduce transition risk
- Minimize deployment time
- Ensure you have the right partner



The 8x8 Public Sector Proof of Concept

The 8x8 Proof of Concept (PoC) provides Public Sector organisations with an opportunity to evaluate a production-level environment of the 8x8 eXperience Communications Platform™.

- Two week engagement
- Led by an 8x8 Centre of Excellence Project Manager
- **Week 1:** Network assessment, planning and co-configuration of the environment with your administrator, end user, supervisor and contact centre agent orientation sessions
- **Week 2:** using the system and evaluating it against your requirements
- **Completion:** wrap-up call to summarise the learnings along with an opportunity to provide feedback on your overall experience with the PoC

The PoC Scope:

Production environment for UCaaS, Voice for Microsoft Teams and CCaaS

Up to 2 sites and 10 users

Full access to analytics and reporting

Existing out-of-the-box integrations

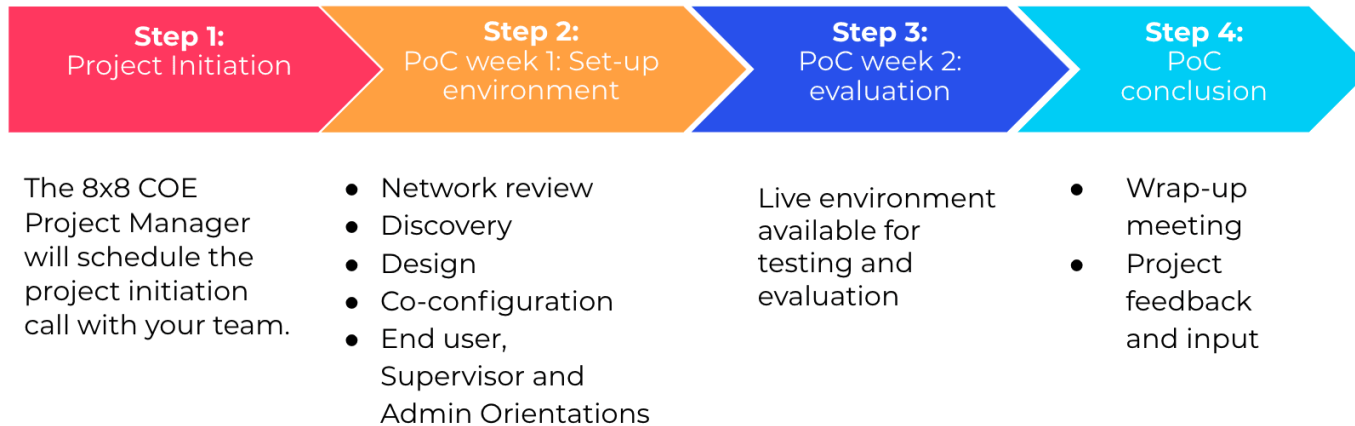
Up to 2 scripts for contact centre

Up to 4 call queues, 1 ring group, 1 Frontdesk

Test or live traffic

Softphone only

The PoC Process



The PoC sets you up for successful procurement and deployment:

- Confidence in 8x8's unique ability to fulfil your organisation's specific requirements as part of a compliant buying process
- Design document ready for the deployment team
- Production ready tenant and configuration
- Trained administrators ready for deployment
- Peace of mind you're working with a partner you can trust

Reduce transition risk

Configuring and using a production environment eliminates the mystery so you know exactly what it will take to transition your organisation to 8x8's modern cloud communications platform.

Accelerate deployment and adoption

The Design document and production-ready tenant are ready for 8x8's deployment team to assist you in extending the PoC environment to the remaining users. This production-level starting point fuels a rapid deployment.

Familiarity with training the end users, supervisors, agents and administrators provides a running start with providing training for the remaining organisation.

Ready to learn more?

Contact your partner or 8x8 sales executive to learn more about how the 8x8 Public Sector Proof of Concept can accelerate your transition to modern communications.

[8x8.com](https://www.8x8.com)

Thank you for reading

Public Sector Proof of Concept

Learn more at 8x8.com

